

March 15, 2001

Mr. David Waddell
Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

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REGULATORY AUTH.

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OFFICE OF THE
EXECUTIVE SECRETARY

RE: Docket No. 01-00147

Dear Mr. Waddell:

In response to your letter dated March 7, 2001, the following answers apply.

1. The gas cost is locked in for the next two years. We will not have a PGA until after that.
2. In twenty- four months. No, our next PGA filing will not show a decrease over current levels.
3. We do not have a copy.
4. No, we do not report our customers to an outside agency. No, we do not have our own internal credit rating program.
5. Any balance after sixty days is cut off. No, our company does not waive any late fees or charges as part of its payment plan options.
6. None
7. None
8. We did not experience an increase in calls relating to the high billings.
9. No customer has been offered an extended payment plan this year compared to last year.
10. Our company does not refer customers to any agency for assistance.
11. We have not noticed a length in time for our customers to pay their bills.
12. There has not been an interruption in service for commercial or industrial. We do not expect to curtail any customers during the coming months. We also do not foresee any problems serving our firm customers for the remainder of this heating season.

I hope this is everything you needed. If you have any questions, please contact me.

Sincerely,



Mike Horton
President
Counce Gas Company